PROJECT PROFILE –

# Lorain County Crisis Recovery Center




## LORAIN, OHIO

At The Lorain County Crisis Recovery Center (LCCRC) in Lorain, Ohio, Stance Healthcare's flexible, dignifying products support wellness for Behavioral Health patients. This transformational facility offers hope for those navigating crises related to mental health and substance use disorders, and Stance is honored to play a supporting role in delivering a healing experience for all who enter.

Like Stance's thoughtfully-designed products featured throughout the space, the LCCRC experience feels personal to every patient. LCCRC is anchored in the "Living Room Model", which is a community-based, non-clinical crisis stabilization alternative designed to replace traditional psychiatric emergency rooms or hospitalizations. This model sets the tone for a more relaxed treatment journey from first entry to discharge. Stance's high-performing furniture, including several designed specifically to withstand high use in Behavioral Health settings, provide safe, comfortable, and inviting places to sit, rest, eat, and recover throughout the 25,000-sqare foot facility.

This welcoming approach is truly remarkable, setting a new standard for a more wellness-centered treatment experience in Behavioral Health. The facility abides by a "no wrong door" promise, offering support to all who enter; whether arriving alone, accompanied by a friend or family member, or by first responders. This allows individuals to access help earlier, often preventing crises from escalating to an emergency room visit or involvement with the justice system.

"Our vision was to create a facility that feels fundamentally different from the traditional image of behavioral health treatment. We wanted the building to communicate dignity, hope, and recovery from the moment someone arrives. The architecture is intentionally welcoming, with a transparent glass entry that creates openness and reinforces that seeking treatment for mental health or substance use disorders should never feel stigmatizing," said Laura Airhart, LCCRC project designer.

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Airhart continues: "Inside, every design decision supports both healing and clinical care. Resident rooms and observation spaces are oriented toward natural light and exterior views, dedicated outdoor spaces provide opportunities for respite, and a variety of social settings allow patients to engage at their own comfort level. Staff work areas are integrated within client areas rather than isolated behind enclosed stations, encouraging meaningful interactions while maintaining safety and operational efficiency."

The outdoor areas are enhanced by Stance's Terrace line of benches and tables, developed with corrosion, UV damage and fade resistant materials.

The LCCRC offers 16-recliner observation bays for adults 18+ in need of short-term 23-hour mental health stabilization and 16 detox beds for adults 18+ in need of withdrawal management treatment. In these areas, Stance's award-winning Lotus series supports patients with safe and comfortable bed, bedside tables, and pillows.

Stance's lounge furniture invites patients to safely relax throughout the facility, while care providers and facility managers are supported by seating that's easily adaptable and flexible to maneuver from room to room, or as needed for different seating arrangements. From the sturdy, contemporary design of our Cassia lounge chairs to the supportive yet



comfortable Valet lounge, with its curved, organic form that surrounds with comfort, Stance seating offers a welcome respite where it might be least expected.

"The seating selections help create smaller, more personal gathering spaces while maintaining the durability and performance required in a behavioral healthcare setting," says Airhart. "It's a good example of how furniture becomes part of the healing environment instead of simply filling a room."

Stance's subtly durable Pavilion drum tables enhance the space's lobby and mixed-use areas, with rounded edges and a stable base.

The project team sought out a furniture partnership with Stance for the company's proven commitment to quality across multiple categories. Specifically, the LCCRC team





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needed a line that reliably supports infection control, withstands the demands of a 24/7 healthcare environment, and contributes to a warm, residential atmosphere. Stance products helped achieve that balance.



The space has already been a testament to Stance's mission of Improving Lives by Design, with overwhelmingly positive feedback from care providers: "One of the most consistent comments has been how welcoming and calming the facility feels. Staff appreciate the visibility, natural light, and distributed work areas that allow them to remain connected with clients throughout the day," says Airhart.

What can future design teams learn from the LCCRC's experiential design work with Stance? "Investing in natural light, views to the outdoors, comfortable furnishings, and welcoming public spaces helps reduce anxiety and encourages engagement with treatment," says Airhart. "Another important takeaway is designing around relationships. Integrating staff within patient areas, creating multiple types of social spaces, and selecting furnishings that feel residential rather than institutional all reinforce dignity and trust."



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